eBulletin
Special Notice

March 7, 2018

# New Optum ID Login Process on Oxfordhealth.com

## For Brokers and Employers

As part of our continued efforts to simplify doing business with us, General Agents, brokers and employers who use **oxfordhealth.com** will be asked to use or register for an Optum ID. This new enhanced login option increases security and provides account recovery functionality. It also provides the ability to use only one username and password when accessing other sites powered by Optum ID.

When accessing the oxfordhealth.com Broker and Employer sites, users will be prompted to either login with their Optum ID (if they already have one), register for a new Optum ID or use their existing Oxford ID.

- Users that have an Optum ID should click the "Log In" button in the Optum ID box. If using an Optum ID for the first time, a registration process will still need to be completed on oxfordhealth.com. Instructions will be provided once the username and password are entered.
- For Optum ID registration, users should click the "Need to Register?" button in the Optum ID box and follow the prompts to complete the process.
- An Oxford ID may still be used for a short period of time; however, we suggest users register for an Optum ID at their earliest opportunity.

Please note that this process does not impact the oxfordhealth.com Member, Provider or Facilities websites at this time.

Please share this important information with your clients. Brokers and employers can also reach out to Oxford Client Services at **1-888-201-4216** with any questions.

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